

Take this to any vendor or use it to brief your own team. Tick a box only when the answer is a clear yes.

1. Interoperability (NPHIES)

- Is the data model designed for NPHIES / FHIR exchange?
- Is clinical and insurance data flow mapped early?
- Is integration scoped, not deferred to phase two?

2. MOH telehealth licensing

- Is the telehealth service registered with the MOH?
- Does the platform meet MOH infrastructure standards?
- Is the licensing path built into the timeline?

3. Data residency + security

- Is patient data hosted inside the Kingdom?
- Are sessions encrypted and access audit-trailed?
- Is the architecture built to NHIC standards and PDPL?

4. Identity + Sehhaty fit

- Is national identity (Nafath) wired into onboarding?
- Is the relationship to Sehhaty / MOH services clear?
- Is consent and PII handling lawful and minimized?

5. Clinical UX + accessibility

- Is the UX Arabic-first (RTL) from the wireframes?
- Is Arabic written in clinical and plain patient registers?
- Does it meet WCAG 2.1 AA accessibility?